



ITT

PRO Services[®]

Extending Equipment Life

Rotating equipment, repair, maintenance, and engineered upgrades.



Product Repair

- **Repairs.**

PRO Services repairs ALL brands of pumps and rotating equipment: pumps, blowers, vacuum pumps, gear drives, fluid drives, fans, rotating equipment of all description. No need to source different product specialists depending on the equipment needing repair.

One call, one face, one invoice.

- **Field Service.**

PRO Services comes to your location, providing complete on-the-road repair services. Expert technicians, factory trained and certified with the tools and instrumentation to do the job right, the first time.

- **Services Provided.**

Equipment Repair / Overhaul; Component repair; Exchange Programs; Casing Repairs; Machining; Balancing; Re-rating; Rebowling; Stainless Cladding; Field Service; Casting components / CAD Drawings; Field Engineering.

Reliability Improvement

- Inventory Management
- Replacement / Exchange
- Turn-Key Repair Installation
- Training

Optimization of Assets

- Predictive Analysis / Condition Monitoring
- Root Cause Failure Analysis
- Pump and System Assessment
- Engineered Upgrades
- Maintenance Management / Contract Maintenance

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| • Quality | • ISO and Safety Certified |
| • Fast Turnaround | • Experienced Service Personnel |
| • Technical Expertise | • Emergency Service 24 hours day /7 days a week |

North Carolina PRO Services[®] Center

Visit the ITT PRO Services Web site at www.ittproservices.com



ITT North Carolina PRO Services® Center



(All services available 24 Hours / Day, 7 Days / Week)

Phone: (336) 662-0113

Fax: (336) 662-0016

Operations:

One (1) Shift per day standard – four (4) machinists and mechanics

Two (2) Rotating Equipment Engineers

Additional engineering technical support provided by
PRO Services Upgrades engineering group

North Carolina PRO Services® Center Capabilities

ISO Certification	Det Norske Veritas ISO 9001:2008 Certification No. 01464-2006-AQ-HOU-ANAB.
Inspection	Comprehensive, electronically-maintained worksopes upon full dimensional, visual, and NDE inspection. Database of specific customer requirements.
Lifting	One 15-ton crane, Three 3-ton cranes.
Machining	Capable of all major machining functions except horizontal boring.
Welding	Stick, Mig, Tig, Gas, and Brazing.
Cleaning	Sandblasting, steam cleaning and solvent cleaning.
Dynamic Balancing	3300 pound, 62" swing.
Hydrostatic Testing	To two thousand (2000) P.S.I.
Non-Destructive Testing	Dye penetrant, magnetic particle, ultrasonic and x-ray available.
Painting	All types, as well as specialized coatings.
Field Service	Installation and start up assistance available, as well as turn key services. Laser alignment equipment available.
Warranty	One year warranty against defects in material and workmanship on all rotating equipment repairs.
Authorized Repair Centers Goulds Pumps, A-C Pump, Pacific HVC and ROV (now Goulds 3620 and 3640)	

1115 Pleasant Ridge Road
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