

PumpSmart® 3 Year Reliability Assurance Program



Protect your Goulds pump with a PumpSmart product and we'll GUARANTEE it against failure from pump process upsets for up to 3 Years¹...or the parts are on us.

Goulds Pumps and PumpSmart Control Solutions are proud to offer this innovative new program that protects against pump failure that commonly results from inadvertent dry-running or operation against a closed discharge valve. If your Goulds pump fails while a PumpSmart Control product is on the job, we will provide the pump and seal repair parts free of charge.

Peace of Mind Included

The PumpSmart Reliability Assurance Program brings the assurance into your plant to face the same uncertainties you face every day.

How the Program Works

Once your new Goulds pump and PumpSmart device are installed and commissioned, a certified PumpSmart representative will review the installation², ensure that the pump protection logic is enabled and set correctly, and invoke the warranty coverage against failure from dry running or operation against a closed discharge valve. You are now covered for three years against process driven pump failures.

The protection program may be applied to existing Goulds pumps in the same general process as with new pumps except the coverage period is for 18 months. As with new pumps, the warranty period is validated once a certified PumpSmart representative approves the installation.

See your Goulds Pumps representative to get started today.



¹ Program starts 3 years from pump shipment.

² Registered approval required for 250 HP and above.