

# Field Services

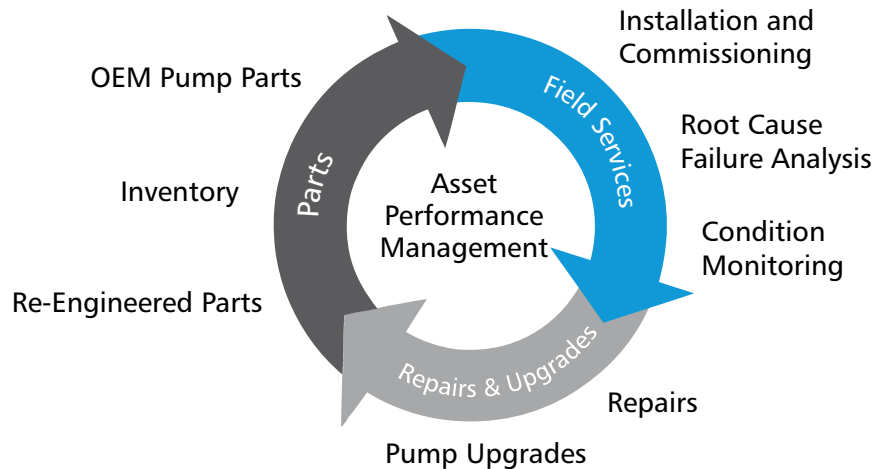
On-site Installation, Commissioning, Start-up, Scheduled Maintenance and  
Emergency Repairs for Rotating Equipment



# ITT PRO Services

## Reliability has no quitting time.

Building on centuries of pump design experience, **PRO Services** provides an array of services focused on reducing equipment total cost of ownership (TCO) and increasing plant output, including condition monitoring, predictive maintenance contracts, field service, engineered upgrades, inventory management, and overhauls for pumps and other rotating equipment.



## Repair / Upgrades :

On-site scheduled maintenance, shutdowns, and emergency repairs.

PRO Services brings its expertise and global coverage to support your equipment on site to ensure reliable, trouble free operation. Our Field Services teams are experienced at supporting all types of pumps and rotating equipment. Using the latest industry equipment and capabilities we can provide a variety of services including installation & commissioning, machine analysis, removal and installation services and field repairs.



PRO Service field service engineers and technicians utilize state-of-the-art techniques and equipment to provide the highest level of service in the industry.

- Technical Expertise
- Factory Trained Service Personnel
- Fast Turnaround
- Emergency Service –  
24 hours/day, 7 days/week, 365 days/year
- Quality
- Safety Certified – ARSC, HASC, ISN, DISA

# Field Service Capabilities

## Installation

- Pump Removal and Re-installation
- Turnkey Pump Baseplate Grout Installation
- Alignment / Pipe Strain verification

## Commissioning

- Startup / commissioning
- Baseline Vibration Acceptance Testing
- Establish Condition monitoring (i-ALERT®2)
- Generate Certificates of Proper Installation/ Startup

## Field Repairs

- Onsite Repairs (ie. seals, bearings, and rotor replacement)
- Field Machining Services
- Field Upgrades (ie. baseplate modification, seal upgrades, etc)

## Maintenance Agreements

- On-site equipment preservation program
- Preventive and Scheduled Maintenance
- Extended Warranty Services/Inspection

## Technical Services

- Advanced Vibration Analysis with root cause corrective actions
- Field Performance Testing
- Troubleshooting pump / system issues
- Energy Performance Services
- Technical Training - Pump/System/Reliability (Onsite / Remote)



To request more information on ITT PRO Service's FIELD SERVICE please call 866-223-6174, email [IP.FieldService@itt.com](mailto:IP.FieldService@itt.com), or contact your local ITT Goulds Pumps Sales and Service Representative.

# Service Locations

## North America

Baton Rouge, LA	P: +1.225.665.3726
Zachary, LA	P: +1.225.654.8071
Chicago, IL	P: +1.708.563.1220
Cullman, AL	P: +1.256.737.5061
Greensboro, NC	P: +1.336.662.0113
Houston, TX	P: +1.281.504.6310
Huntington, WV	P: +1.304.529.4161
Los Angeles, CA	P: +1.562.908.4125
Savannah, GA	P: +1.912.358.2090
Vancouver, WA	P: +1.877.576.5922

Alberta, Canada	P: 780.979.1612
Ontario, Canada	P: 905.835.6761

Mexico	P: 527797969535
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## Asia Pacific

Gladstone, Australia	P: 61 (0)7 4972 5720
Perth, Australia	P: 61 (0)8 9302 1855
Sydney, Australia	P: 61 (0)2 9987 142

Rayong, Thailand	P: +66 38 685-582, 687-642 to 45
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## South America

Buenos Aires, Argentina	P: 5411-4632-3773/667/554
Salto, Brazil	P: 55114-602-9225
Antofagasta, Chile	P: 0115655-213311 / 213317
Santiago, Chile	P: 011 562-544-7000
Bogota, Colombia	P: 57-1-7432168
Lima, Peru	P: 511-475-7878
Puerto Ordaz, Venezuela	P: 011-58-286-994-4313

## Europe, Middle East, Africa

Normanton, UK	P: +44 113 4673240
Nakhodka, Russia	P: +7 (4236) 75 00 63
Dammam, Saudi Arabia	P: +966 3 812 7771

<https://www.ittproservices.com/About/Service-Locations>



— An ITT Brand

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